

**Report of:** Head of Locality Partnerships

**Report to:** Inner North East Community Committee  
(Chapel Allerton, Moortown and Roundhay)

**Report author:** Localities Officer - Zahir Lunat

**Date:** 19 July 2021 for consideration

## Inner North East Community Committee – Update Report

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### Purpose of report

1. To bring to members' attention an update of the work which the Communities Team is engaged in, based on priorities identified by the Community Committee. It also provides opportunities for further questioning, or to request a more detailed report on a particular issue.
2. This report provides regular updates on some of the key activities between Community Committee meetings and functions delegated to Community Committees, Community Champions roles, community engagement, partnership and locality working.

### Main issues

#### Sub Group/External Bodies Nominations

3. Members will have considered Appointments to Sub Groups, Outside Bodies and Community Champions outside of the Community Committee meeting. Members are now ask to ratify the appointments listed in the table below.

#### Community Committee Champions

Champion Role	2021/22 Member Appointment	Sub Groups Involvement
Community Safety and Environment	Cllr Mohammed Rafique (CS)	INE Community Safety & Environmental Sub Group

	Cllr Mohammed Shahzad (E)	INE Community Safety & Environmental Sub Group
Children & Young People	Cllr Zara Hussain	N/A
Employment, Skills & Welfare	Cllr Sharon Hamilton	N/A
Health, Wellbeing and Adult Social Care	Cllr Eileen Taylor	N/A

### Outside Bodies

Outside Body	2021/22 Member Appointment
MAE Care (Moor Allerton Elderly Care)	Cllr Mohammed Shahzad
CARE (Community Action for Roundhay Elderly)	Cllr Zara Hussain
Chapelton Citizens Advice Bureau	Cllr Jane Dowson

### Housing Advisory Panel

2021/22 Member Appointment		
Chapel Allerton Ward	Moortown Ward	Roundhay Ward
Cllr Jane Dowson	Cllr Sharon Hamilton	Cllr Lisa Martin

### INE Community Safety & Environmental Sub Group \*

2021/22 Member Appointment		
Chapel Allerton Ward	Moortown Ward	Roundhay Ward
Cllr Mohammed Rafique	Cllr Mohammed Shahzad	Cllr Jacob Goddard

### INE Finance Sub Group \*

2021/22 Member Appointment		
Chapel Allerton Ward	Moortown Ward	Roundhay Ward
Cllr Jane Dowson	Cllr Sharon Hamilton	Cllr Jacob Goddard

### Cluster Partnerships

Cluster	2021/22 Member Appointment
2gether Cluster	Cllr Jane Dowson, Cllr Eileen Taylor and Cllr Mohammed Rafique (Shared Role)

Alwoodley, Roundhay, Moortown (ARM) Cluster	Cllr Lisa Martin (Roundhay)
	Cllr Rebecca Charwood (Moortown)

### Corporate Parenting Board

<b>2021/22 Member Appointment – Cllr Zara Hussain</b>
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### Local Care Partnership

<b>2021/22 Member Appointment</b>	
<b>Chapelton</b>	<b>Meanwood/Moortown</b>
Cllr Eileen Taylor	Cllr Rebecca Charwood

\*As INECC Chair, Cllr Shahzad is invited to attend the Finance and Environmental sub groups.

### Breeze Membership – Update from Jason Tabor

#### The Vision:

- The vision for Breeze Membership is to give all children and young people in Leeds access to a wide range of rich and diverse cultural and sporting activities through a range of free, discounted and VIP access to services, to make Leeds the best city for young people to grow up in.

#### The Aims:

- Providing opportunity for all children and young people to access quality provision by working with cultural, sporting and commercial leisure sectors in Leeds to offer discounted or free access to services and activities with a Breeze Leeds membership.
- Removing barriers for those most vulnerable and in need, to ensure all young people can access Breeze membership benefits in an inclusive and equitable way.
- Offering engaging, accessible and easy to use communication channels with information about membership benefits, discounts, Breeze events as well as other services from partners across the city.
- Ensuring young people are consulted with and at the heart of what we do, offering them the opportunity to shape and develop the cultural and sporting offer in Leeds.

#### The Strategy:

- To introduce a paid annual membership to Breeze, to add value and credibility to the scheme.
- To offer a free membership to children on free school meals.
- Re-brand the membership to position it as a new product but maintain links with the quality recognition of the events and services provided by Breeze.

- To engage with council services and the commercial sector to secure discounts (annual and seasonal) or exclusive VIP offers (early bird ticketing, VIP packages) in areas of:
    - Family and young people leisure venues
    - Visitor attractions and museums
    - Leisure centres and sporting facilities
    - Cinemas and theatres
    - Play Centres
    - Holiday events and activities
    - Sporting events (Leeds United and Leeds Rhinos)
    - Concerts and festivals
    - Shops
    - Food venues
  
  - Redevelop the website to support the new brand and its offer and sign up, to ensure it is engaging and attractive to the target audience.
  - Develop an app to support the membership along with push notifications of new offers and promotions.
  - Devise a successful 'launch' marketing campaign through schools, digital platforms and through cultural and sporting venues.
  - Develop a full communication strategy to continually support the services provided by the membership to be focused on social media and digital communications.
  - To establish a young people's project team to be able to continually consult and support development of Breeze and all its services.
5. Breeze card has traditionally been a free card since 2000, it has given discount at leisure centres, council leisure facilities, acts as a junior library card, and gives free access to Breeze summer events.
  6. Over the last 6 months we have carried out consultation across the city and engaged a Leeds based branding company to look at Breeze and what it is as a brand and what direction it needs to take now to continue to be a strong recognised Brand for young people and families in Leeds.
  7. To make that next step to improve the offer of the card, move to smart mobile technology , an annual fee of £5 per year (whilst still free to those economically disadvantaged) will now be introduced.
  8. The £5 fee will be waived to young people currently on free school meals as this is the easiest way to capture data on pupils from low income families. As the work evolves and develops the £5 waiver may be extended to other groups of young people.
  9. The existing offers and discounts for Breeze card are limited and with little resources allocated to it, public perception of the card shows there is minimal value to it other than leisure centre discounts and access to Breeze summer events.
  10. The introduction of a fee based membership will be based on feedback from young people and their parents who have indicated an appetite for an extended offer which

will be made accessible through a new website and app and a refreshed communication strategy to deliver the comprehensive offer.

The Breeze card will now become the Breeze Pass

### **Updates by theme**

#### **Children and Families - Councillor Mohammed Shahzad**

#### **IT Equipment for Schools during national lockdown for home learning and for pupils that are shielding at home**

11. INE Community Committee through their Covid19 ward based funding have supported a number of primary and secondary schools in their area with laptops and chromebooks.
12. The IT equipment has been well received by the school community and parents. It has made a positive difference and supported remote learning. It has benefited pupils from deprived background who do not have any form of digital access to learning and this funding has specifically helped the most vulnerable.
13. In the INE area 113 Laptops/Chromebooks have been delivered to Primary and secondary schools targeting pupils most in needs and this has equated to over £17k funding to support home learning.

#### **Environment: Councillor Sharon Hamilton – Inner North East Environmental Sub Group**

#### **Cleaner Neighbourhood Team**

#### **Generally – Service wide**

14. Cleaner Neighbourhoods Team now have staff back from shielding and are slowly getting back to service as normal, although there are lots of areas which have a backlog of litter picking and street sweeping. There are also a number of vacancies across the service due to normal turnover and staff leaving on ELI. The service have however not being able to carry out recruitment during the pandemic. Recruitment is programmed in over the next couple of months, however staffing levels are still approximately 10% down due to vacancies.

#### **Specifically for Inner North East**

15. The last three months have again proved extremely challenging particularly due to more people being at home and staffing issues due to Covid. As more people have been at home, more cars have been parked on streets which has added to the challenges of street sweeping and more household waste being generated.
16. CNT have teamed up with Highways to ensure that high risk areas were gritted and safe for the public and staff. This included vaccination centres, footpaths in front of St. James' and Seacroft Hospital and gritting around sheltered blocks.

17. As per the previous update we are still working closely with Refuse, including joining forces with bin crews on collection days. A team is allocated to a bin crew, in an additional vehicle, to collect extra waste, spillage and clean streets behind the bin crew. This has been particularly successful in back streets, due to teams working together to jointly resolve the issues surrounding bin day collections.
18. The service ensured that fly-tipping removal and street cleansing was carried out around the polling stations prior to the elections.

### **Community Safety - Councillor Mohammed Rafique (Champion)**

#### **Leeds Anti-Social Behavioural Team (LASBAT)**

19. The LASBT East Team continues to work largely from home and utilises the Councils risk assessments to enable visits, letter drops, door knock, noise seizures, serving papers, as required. A return to a mixture of home working and office based work is expected from late July onwards.
20. LASBAT currently have 42 active cases across the Inner North East area, however there are no particular hotspots nor emerging trends in case types. The majority of cases involve issues between neighbours and have been exacerbated throughout the periods of lockdown over the last 14 months.
21. Recent successes include a warrant to seize noise making equipment from an address in the Chapeltown area, this has been a very long protracted case involving a significant number of breaches of a Section 80 Noise Abatement Notice and a prosecution for said breaches is with the courts and has been adjourned on one occasion. Alongside that further breaches have been witnessed and in order to give respite to residents nearby a warrant was executed on 21<sup>st</sup> April by LASBAT Officers accompanied by officers from West Yorkshire Police, a number of items were removed including extremely large speakers and are now in storage. The case continues. The property is a Together Housing property and LASBAT have worked with them throughout.
22. LASBAT have also been involved in a case involving a number of beggars at the Northside Retail Park with Aldi being the main complainant, all perpetrators have been issued with ASB Injunction Warnings. They have been referred to the Street Support Team to assist although 4 of the 6 involved have addresses locally, 2 are of no fixed abode. LASBAT will continue to work closely with WYP and the retailers on site.

### **Health & Well Being Update**

#### **Public Health**

23. Two new community defibrillators have been installed in the Inner North East area. The first was installed on 26<sup>th</sup> March at Stainbeck URC and was joint funded by the

Chapel Allerton and Moortown Ward Councillors from their ward wellbeing funds. The second was installed in early April at Meanwood Valley Urban Farm with funding contributions from Moortown, Chapel Allerton, and Weetwood Councillors, as well as INE Housing Advisory Panel. The defibrillators have been registered with the Yorkshire Ambulance Service and add to a vital network of public access defibrillators that can be utilised in the event of cardiac emergencies.



24. Due to a high number of requests across the city and in the Inner North East wards especially concerning on line problem gambling in young people a series of WLTKM sessions have been arranged which can be accessed virtually. These sessions are run by LCC Public Health Resource Centre. A list of examples of the requested sessions are listed below;

Gambling, Gaming and Young People.

Post Covid-19 Syndrome.

Frailty

Child Accident Prevention

For full details, times and dates please follow this link;

<https://www.leeds.gov.uk/phrc/public-health-training/want-to-know-more-sessions>

25. As Leeds moves towards the cessation of government lockdown regulations in a steady and staged manner it is still important that local residents adhere to government advice and regulations. Infection rates are slowly increasing due to the new delta variant, however so far it has not resulted in significant increase in hospital admissions.

Please continue to follow the advice below.

What you can and cannot do during the national lockdown.

<https://www.gov.uk/guidance/national-lockdown-stay-at-home#summary-what-you-can-and-cannot-do-during-the-national-lockdown>

## **Vaccinations in Leeds.**

26. When local residents are called for their vaccination it is extremely important they attend to help reduce infection rates within Leeds so we can return to a normal life as soon as possible.
27. If any local community members have any fears or anxiety about receiving the vaccination they can talk to their local doctor, health professional, LCC Public Health officer or visit these approved information site.

[Coronavirus \(COVID-19\) vaccine - NHS \(www.nhs.uk\)](https://www.nhs.uk)

<https://www.leedsccg.nhs.uk/health/coronavirus/covid-19-vaccine/>

### **Men's Health Groups set to continue after lock down**

28. Due to the ongoing success and general popularity of a variety of local men's health groups in the area they are set to continue after lockdown and offer a full menu of services, support and friendship groups. As well as contributing to aiding local men to recover and become, healthier and more resilient they can also help men to;
- Access a free loan I-pad and associated training to become more digitally literate. This in turn also opens up a world of on line support groups, exercise classes, cookery lessons, basic D.I.Y and an opportunity to talk openly and confidentially about their problems and issues and how these might be solved.
  - Access to financial inclusion services to help manage debt and money worries.
  - Access to free smoking cessation and weight management services either within a group scenario or an intensive personal support option.

For more information please contact:

**Ian Pepper** [ian.pepper@barca-leeds.org](mailto:ian.pepper@barca-leeds.org) or **Joe Kemp**  
[joek@touchstonesupport.org.uk](mailto:joek@touchstonesupport.org.uk) or **Russ Giles** [russ.giles@nhs.net](mailto:russ.giles@nhs.net)

## **Updates from Key Services**

### **Neighbourhood Centres**

29. As part of the work across the city, the Neighbourhood Centre Co-ordinators visited all shops which were open before April 12 in the Chapel Allerton, Meanwood, Moortown and Moortown Corner, Oakwood, Roundhay and Chapeltown. Weekly updates has also been sent to businesses to keep them informed of help available.
30. Following opening of non-essential businesses the team have worked with businesses in Chapel Allerton (Chirpy Design), Chapeltown (Chapeltown Stores/One Love Café), Meanwood (Junction Bar/Coffee), Moortown (Rand Coffee Roastery) and Oakwood (Gron Kafe). Each businesses took 200 facemasks (20 packs of 10) to make available to shops in the area to offer to customers entering the store without a mask. This is



part of the process for trying to further help reduce the spread. They also checked the shops had spare floor vinyl to use for marking where people should stand.

31. All district centres received new signage regarding safety measures before the reopening. By refreshing the signage it will again be noticed and the safety advice reinforced. The signage and the masks and floor vinyl have been made available by various government grants to combat the pandemic.
32. The Neighbourhood Centres Co-ordinator sits on the Council's Pavement Cafes team assessing all applications for new pavement cafes. Wherever possible these are approved. Government directives make them available until September 2022 though of course the council can always revoke permissions if the situation is abused.
33. A key piece of work just starting is to ensure the district centres are aware they will receive our backing to launch traders groups if they wish to. Chapel Allerton already has partnership working so emails are being exchanged with contacts in the other areas to see if they wish to launch traders groups similar to those underway in other parts of the city.

## **Housing**

### **COVID-19**

34. Since the first lockdown started in late March the Tenant Engagement Team have continued to change the way they work due to being unable to meet residents, partners and contractors face to face. Since that time the team have;
  - Continued to hold meetings on-line and have evolved to using Zoom for a number of them and now looking to migrate to Microsoft Teams if residents are happy to do so.
  - Continue to signpost residents to partners who can assist with issues / concerns.
  - Continue to ensure colleagues in the team are regularly contacted to dispel any feeling of isolation.
  - Continue to work with Housing Leeds colleagues on issue resolution.
  - Some staff continue to volunteer with local charities to assist in the collection/delivery of food parcels and prescriptions.
  - The Engagement team have adapted well to working from home, stay in contact and constantly help each other.

### **Engagement / Involvement**

35. Continue to keep in regular contact with groups and involve residents in the area on at least a monthly basis.
36. Launched the 'Virtual walkabout' for the Beckhill estate on 'Your Voice Leeds' the name being Your Place Beckhill giving more people in the area the opportunity to be involved and put forward suggestions/report in areas with issues. Launched 24 April

just with partners - 42 people looked / engaged. Text sent to all tenants / leaseholders 4/5/21 to engage. This approach is to look at interaction via social media and partners before mass texting. Usually Housing get a maximum of 3 residents joining staff to complete the walkabout. So many more have already been involved.

37. Currently working with New Build Team on proposed development on Scott Hall Drive. Looking at S106 contribution with the preferred option looking at being upgrading local play area.

### **Housing Advisory Panels**

38. INE HAP started the year in April with a budget of £34,039.11 (including a carry-over from last year of £4,302.11).

39. So far this financial year 3 projects have been approved with an accumulated spend of £6,397.00. The funded projects are split into the following themes;

- a. Environment and Housing 1.54%
- b. Health and Wellbeing 17.34%

40. Three projects approved;

- a. Chapelton Community Nursery – Room upgrade
- b. Litter Free Meanwood – Equipment
- c. Your Pantry Meanwood – Funding towards equipment and training of volunteers.

41. A number of projects have been completed in recent weeks. Potternewton Court, Beckhill Gate and Fieldhouse Drive have all had car parks marked up with confirmation that residents are parking within boundaries. Fencing has been installed to deter parking in front of properties at 17 – 65 Beckhill Avenue and collapsible bollards installed in front of bin rooms at Leafield, Gledhow and Lidgett Towers to ensure access to both Cleaning and Emergency Services.

42. There are still vacancies for Housing Leeds residents on Inner North East Housing Advisory Panel.

43. 'Plan on a Page' for 2021 has been approved by HAP member. This version includes information around the climate change emergency.

44. April saw the start of the 'Green Guardians' project funded via HAP in the Brackenwood Estate. 16 projects initially put forward and two completed as at 28<sup>th</sup> April 2021. Positive comments from recipient who are tenants.

### **Community Payback**

45. Since March 2020 teams from Payback have been unable to work in communities. It is hoped that teams (although reduced in numbers) will be back out completing referrals

in the coming months. One project completed by supervisors recently received thanks from a local resident.

### **Working in Partnership**

46. Meetings with third sector organisation, partners continue to take place virtually via Skype, Zoom, WhatsApp and now Microsoft Teams.
47. Regular contact made with groups to advertise Funding Leeds and HAP funding especially when bids for funding from HAP are received.

### **Community Hubs**

#### **The Reginald Centre**

48. Our sites are adapted and are fully Covid safe, this has enabled us to continue to provide a key service to our communities. Our staff are doing a combination of face to face work and working from home to support the service.
49. We are working on our road map towards reopening our services fully in a safe way for staff and customers alike and our current working model is below:-

#### Customer Services (face to face)

- Booking telephone appointments
- Booking PC slots using Net loan and using Self Service PC's
- Collecting LWSS vouchers
- Providing proofs for LWSS
- Requesting Trussell Trust e-vouchers
- Posting out of Council Tax bills
- Temporary Parking Permits
- Raising repairs
- To Drop Off documents
- To Purchase Radar Keys
- Tenancy Termination Notices

### **Library/PC Usage**

50. We are currently offering our browsing model across Leeds, which means the community are welcome to come in and choose their own library books. Alternatively, customers can reserve a book and collect it from their local Library if they feel more comfortable with this via Library Enquiries on 0113 3785005.

51. Our 'Selection Bags' are now available and have been popular with our customers these can be ordered F2F or over the telephone via Library Enquiries on 0113 3785005. The bags will have a selection of 6 books for adults or children ranging from crime, romance, key stages, picture books etc.
52. Our public access PCs are open and bookable with full use of our multi-function printers and scanners, some sites also offer table top scanners. The public can book 45 minute time slots (which can be extended if needed).
53. The Hubs are currently upgrading their self-service public access PCs across the City, this will enable faster more efficient access for customers.

### **Job shops**

54. Our Job shops are now working face to face and customers can access our full range of services including assisting with job searching, creating or updating a CV, completing job applications and preparing for interviews.
55. We are implementing social distancing on site for all staff and customers throughout all our services using PPE and offering masks to customers who require one.
56. The Reginald Centre will be used for a 'pop up' women only vaccination hub w/c 24<sup>th</sup> February in partnership with Public Health, then 4 weeks later another 4 days for the 2<sup>nd</sup> vaccine.
57. Local intelligence has highlighted that some BAME communities (3 or 4 groups, including Pakistani, Black Caribbean, East European particularly) are showing low take up of the vaccine, so Public Health are looking to set up a women-only offer which may be a more accessible option for some.
58. Public Health will coordinate the women only vaccination clinic and they will concentrate on getting the message out to local third sector agencies who will direct women to the centre.

### **Community Cares Volunteer Coordinators**

59. Third sector partners continue to support the Community Cares Volunteer initiative providing community outreach and response to those in need during the pandemic. Touchstone (Chapel Allerton), InterACT (Moortown), and St Edmunds (Roundhay) have responded fantastically to support our communities and provide further evidence of a strong and vital voluntary sector. With the encouraging trajectory of falling infection rates and the successful rollout of the ongoing vaccination programme, demand for the service has reduced, but the CCV Coordinators remain responsive to those most affected by the pandemic. The current model and associated funding runs to the end of June and discussions are ongoing with VAL, LCC and third sector partners in terms of the next steps.

## **Mandela Centre**

60. The Covid-19 Local Testing Site continues to operate from the Mandela Centre. If required, the site has the capacity to complete over 1,000 tests daily, second only to the Temple Green facility (2,000+/day), and has provided important community access to testing. At the time of writing, discussions are ongoing regarding the possibility of decommissioning the testing site to allow the resumption of community access to the building.

## **Consultation and Engagement**

61. The Community Committee has, where applicable, been consulted on information detailed within the report.

## **Equality and Diversity/Cohesion and Integration**

62. All work that the Communities Team are involved in is assessed in relation to Equality, Diversity, Cohesion and Integration. In addition, the Communities Team ensures that the wellbeing process for funding of projects complies with all relevant policies and legislation.

## **Council Polices and City Priorities**

63. Projects that the Communities Team are involved in are assessed to ensure that they are in line with Council and City priorities as set out in the following documents:

Vision for Leeds 2011 – 30  
Best City Plan  
Health and Wellbeing City Priorities Plan  
Children and Young People's Plan  
Safer and Stronger Communities Plan  
Leeds Inclusive Growth Strategy

## **Resources and Value for Money**

64. Aligning the distribution of community wellbeing funding to local priorities will help to ensure that the maximum benefit can be provided.

## **Legal Implications, Access to Information and Call In**

65. There are no legal implications or access to information issues. This report is not subject to call in.

## **Risk Management**

66. Risk implications and mitigation are considered on all projects and wellbeing applications. Projects are assessed to ensure that applicants are able to deliver the intended benefits.

## **Conclusions**

67. The report provides up to date information on key areas of work for the Community Committee.

## **Recommendations**

68. The Community Committee is asked to note the content of the report and comment as appropriate.

## **Background documents<sup>1</sup>**

69. None.

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<sup>1</sup> The background documents listed in this section are available for inspection on request for a period of four years following the date of the relevant meeting Accordingly this list does not include documents containing exempt or confidential information, or any published works Requests to inspect any background documents should be submitted to the report author.